Technical Support Specifications

Please return to keith@cadsharp.com.

Customer Contact Information

Name

Company

Company Address

Email

Phone number

Describe the problem your team is currently facing and your current approach to solving this problem, if there is one.

**Example**: Our company is writing an addin that will automate the drawing creation of all non-Toolbox components in the active assembly. We are struggling, in particular, with understanding how to automate drawing creation.

What kind of program is your team developing?

[ ] Macro

[ ] Add-in

[ ] Stand-alone

[ ] I want CADSharp to recommend the appropriate type of program.

What language(s) are you using to develop your program?

[ ] VBA

[ ] VB.NET

[ ] C#

[ ] I want CADSharp to recommend a language to my team

Tell us about your team’s programming and SolidWorks API background.

**Example**: We have one full-time .NET developer and an engineer who provides insight on our engineering process but only knows a little VBA.

What version of SolidWorks / SolidWorks PDM do you use? (Everything you learn will be compatible with future versions of SolidWorks.)

**Example**: SolidWorks 2017.

If you have any sample files, pictures, or videos that will help us understand your problem, please attach them to your email and explain their purpose here.

* Feel free to paste pictures in this document, if you prefer.
* If you want to take video (without sound), try out [Screencast-O-Matic](http://www.screencast-o-matic.com/)

**Example**: “Workflow.mp4” is a video showing how we manually automate drawings for one of our more common models.